

Cambridge Park and Jordan Springs Flood Study

COMMUNITY QUESTIONNAIRE

Council has engaged Catchment Simulation Solutions to undertake a detailed flood study for the Cambridge Park and Jordan Springs area, which includes parts of Cambridge Park, Cambridge Gardens, Jordan Springs, Werrington County, Werrington Downs and Llandilo.

We encourage you to complete and return this questionnaire to share your experiences and records of flooding in the catchment. This valuable input will help us prepare the flood study for the catchment. Please note that the study focuses on flooding from runoff within the local catchment, not from South Creek to the east.

The questionnaire should only take about 10 minutes to complete. Please try to answer as many questions as you can and give as much detail as possible (attach additional pages if necessary).

You can complete the questionnaire online via the Your Say Penrith website, or use this document and:

- email it to council@penrith.city
- print and post it to:

Penrith City Council
PO Box 60
Penrith NSW 2751

Please ensure to address your feedback to the General Manager and include the title '*Cambridge Park and Jordan Springs Flood Study*'.

All responses must be received before 5pm, Monday 24 August 2026.

If you have any questions or require further information, please contact Janahan Jivajirajah from Penrith City Council on 4732 7777 or Isabelle Testoni from Catchment Simulation Solutions on 8355 5500.

CONTACT DETAILS – OPTIONAL

Providing contact details is optional but will assist us in identifying where flooding problems have been experienced and to contact you if we need to clarify any of your responses. If you choose to provide contact details, this information will always remain confidential and will not be published. Furthermore, we will not contact you unless you would like us to do so (refer to Question 12).

Name: _____

Address: _____

Phone number: _____

Email: _____

1) WHAT TYPE OF PROPERTY DO YOU LIVE IN/OWN?

- ☐ Residential
- ☐ Commercial
- ☐ Industrial
- ☐ Vacant land
- ☐ Other (please specify): _____

2) WHAT IS THE OCCUPIER STATUS OF THIS PROPERTY?

- ☐ Owner occupied
- ☐ Rental property
- ☐ Business
- ☐ Other (please specify): _____

3) HOW LONG HAVE YOU LIVED, WORKED OR OWNED PROPERTY IN THE AREA?

- (a) At this address? _____
- (b) In the general area? _____

4) HAVE YOU EVER BEEN AFFECTED BY FLOODING?

- ☐ Yes
- ☐ No (please go to Question 11)

5) HOW WERE YOU AFFECTED BY FLOODING? (YOU CAN SELECT MORE THAN ONE)

- ☐ Roadway near my property was cut by water

- ☐ Roadway located away from my property was cut by water
- ☐ My front/back yard was flooded
- ☐ My garage was flooded
- ☐ My house/business was flooded above floor level
- ☐ Other (please specify) _____

6) CAN YOU PROVIDE ADDITIONAL INFORMATION ON THESE PAST FLOODS? (PLEASE ATTACH ADDITIONAL PAGES IF YOU HAVE INFORMATION FOR MORE THAN TWO FLOODS)

	Flood #1	Flood #2
Date of flood(s)	☐ April 2024 ☐ July 2022 ☐ March 2022 ☐ March 2021 ☐ February 2020 ☐ January 2016 ☐ February 2012 ☐ Other: _____	☐ April 2024 ☐ July 2022 ☐ March 2022 ☐ March 2021 ☐ February 2020 ☐ January 2016 ☐ February 2012 ☐ Other: _____
Can you tell us the flood water depth/height & the location?		
Confidence of flood height/depth?	☐ High (exact) ☐ Medium (within 10cm) ☐ Low (within 50cm)	☐ High (exact) ☐ Medium (within 10cm) ☐ Low (within 50cm)

7) DO YOU HAVE ANY PHOTOS OR VIDEOS OF THESE FLOODS?

- ☐ Yes
- ☐ No

If 'Yes', a copy of these photos/videos would assist our study. Please note below if you would like these returned to you.

- ☐ Yes, please return these to me after the study is completed.

8) WAS YOUR PROPERTY DAMAGED BY FLOODWATERS?

- ☐ Yes
☐ No

If 'yes', please provide details _____

**9) IN YOUR OPINION, WHAT WAS THE MAIN CAUSE OF THE FLOODING?
(YOU CAN SELECT MORE THAN ONE)**

- ☐ Insufficient creek capacity
☐ Insufficient stormwater capacity
☐ Blockage of creeks, stormwater inlets, bridges or drains
☐ Overland flow impediments (e.g. fences, buildings)
☐ Too much vegetation in creeks
☐ Other (please specify) _____

**10) WOULD YOU LIKE US TO MEET YOU IN PERSON TO DISCUSS YOUR
FLOODING EXPERIENCES?**

- ☐ Yes (please ensure that you have completed your contact details on page 1).
☐ No

**11) DO YOU HAVE ANY SUGGESTIONS FOR NAMES FOR ANY OF THE FOUR
UNNAMED CREEKS IN THE CATCHMENT?**

Please see the information sheet for the locations of the unnamed creeks.

**12) CAN WE CONTACT YOU TO OBTAIN ADDITIONAL INFORMATION
AND/OR CLARIFY ANY OF YOUR RESPONSES?**

- ☐ Yes (please ensure that you have completed your contact details on page 1).
☐ No

**13) DO YOU HAVE ANY OTHER COMMENTS, INFORMATION OR
SUGGESTIONS YOU THINK MAY ASSIST THE STUDY?**

Penrith City Council
PO Box 60, Penrith
NSW 2751 Australia
T 4732 7777
F 4732 7958
penrith.city