

East-West Corridor: Kingswood–Werrington Structure Plan's vision and objectives

Community engagement report

November 2025

Acknowledgment of Country

We acknowledge and pay respect to the Darug and Gundungarra people who are the traditional owners in which Penrith Local Government Area is situated.

We also pay our respect to elders past, present and emerging, and to the First Nations people living in our community today.

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Background

Penrith City Council is preparing the draft *East-West Corridor: Kingswood-Werrington Structure Plan* to guide the future growth and development of these 2 key suburbs over the next 20 years.

Kingswood and Werrington are expected to accommodate population and employment growth, driven by their proximity to major health, education and transport assets. The Structure Plan aims to ensure that this growth is coordinated, inclusive and sustainable, while responding to the needs of current and future residents, students, businesses, workers and visitors. It is a key component of Council's broader East–West Corridor planning initiative.

To help inform the development of the plan, we undertook community engagement over a 4 week period from the 13 October to 13 November 2025. A range of engagement methods were utilised to target residents, businesses, community groups, government agencies and other stakeholders.

This report summarises and analyses the feedback we received to identify the key themes which are most important to stakeholders.

The community engagement process set out to understand:

- what people **value** about Kingswood and Werrington
- what **needs improvement**
- the community's **vision for the future** of these areas

Feedback will help inform the Structure Plan and set priorities for:

- land use planning
- public space upgrades
- housing diversity
- job creation
- transport and connectivity improvements

Who we engaged with

As part of community engagement for the draft East-West Corridor: Kingswood-Werrington Structure Plan, we invited feedback from residents, businesses, community groups and other stakeholders.

Community engagement ran for 4 weeks from 13 October until 13 November 2025. During this time, we received **551 contributions** including:



439 interactive map ideas from 86 contributors



41 online surveys



12 email and letter submissions



59 residents and service providers at Village Café

How we engaged

To ensure we reached a diverse audience, we undertook the following activities:

Communication and engagement activities

Your Say Penrith website	• 1,424 views and 737 visitors • 49.05% visits lasted one minute or more
Emails	• 79 emails sent to government agencies, schools, community groups and other stakeholders
Organic social media	• 3x Facebook posts, 3x Instagram posts and one LinkedIn post • 14,600 impressions, 93 engagements and 10 link clicks
E-newsletters	• One Our Place e-newsletter • One Sector Connect e-newsletter • One Staff Bulletin e-newsletter

Media	• One media release distributed resulting in:
	  ○ 7x placements in The Western Weekender (online and social), Mirage News, Inside Local Government, National Tribune and Nepean News (print and online)
	  ○ 167 views on Council website
	• One Mayoral Column, 4x briefs in The Western Weekender

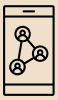
Flyer	• Flyer distributed at UDIA NSW Annual State Conference
Internal	• One presentation to 49 Council staff
Events	• One pop up stall at UDIA NSW Annual State Conference attended by 280 people • One drop-in session at Kingswood's Village Café attended by 46 community members and 13 service providers

Community and stakeholders were encouraged to provide feedback in a variety of ways:

Engagement methods



- Online survey – 41 completed
- Online map - 439 ideas; 86 contributors



- Emails and/or letters – 12 received



- In-person – 59 attendees shared feedback at Kingswood's Village Café event

What we heard

1. Online survey

A total of 41 online surveys were completed during the community engagement period. Respondents included residents of Kingswood and Werrington (66%), visitors (29%), property owners (27%), workers (22%) and business owners/operators (7%).

The feedback highlighted 8 key priorities to help shape the future of the East-West Corridor.

Priority area	Summary of feedback
Transport and connectivity	Traffic congestion, road safety and rail corridor permeability (limited north-south rail crossings) are major concerns. Calls for road upgrades including Dunheved Road and Werrington Arterial Stage 2, improved bus frequency, bus shelters, lighting and safer walking and bike paths to improve connectivity.
Safety and crime	Crime, vandalism and feelings of insecurity near rail stations and retail areas were recurring concerns. Respondents suggested more street lighting, CCTV and increased police presence to improve safety.
Housing and development	Views on housing density were mixed. Some respondents supported higher-density development near rail stations and affordable housing options, including student accommodation close to The Quarter which is Penrith's health and education precinct. Others wanted to preserve neighbourhood character and avoid overdevelopment. Concerns included boarding houses and inadequate parking linked to townhouses and granny flats, with calls for stronger planning controls.
The Quarter (health and education precinct)	The Quarter is Penrith's health and education precinct. It includes Nepean Hospital, Western Sydney University (WSU), University of Sydney Nepean Clinical School, TAFE NSW Kingswood Campus, Institute of Applied Technology for Construction (IATC) Kingswood campus and several private health facilities and clinics. Seen as a key strength and opportunity, this precinct is central to future planning. Respondents want stronger integration of Nepean Hospital, WSU and TAFE NSW Kingswood with local job creation, innovation hubs, health-tech industries and active transport links.

Green spaces and environment	Tree planting, shade and recreational areas were high priorities to combat heat and maintain liveability. Respondents also called for wildlife protection, green corridors and enhancements to open spaces including Werrington Lakes. There was a preference for preserving the former WSU northern campus as publicly accessible open space, maintaining its role as a biodiversity corridor and protecting the resident kangaroo population as a unique feature of the area.
Community spaces and amenities	There is a desire for upgraded or new shopping centres, supermarkets, libraries, aquatic centres and family-friendly spaces. Respondents also called for community hubs, youth spaces, cultural facilities, libraries and arts and culture initiatives such as murals and creative projects to strengthen local identity.
Employment and economy	Need for local job creation through new business parks linked to the health and education precinct and Werrington innovation hub. Support for youth pathways in trades and health-related careers.
Maintenance	Frustration with neglected public areas, graffiti and poor landscaping. Respondents seek increased maintenance, streetscape improvements, and cleaner parks and streets.

a. Draft vision:

Survey respondents were asked to share their feedback on the draft vision for these areas:

> **"Living, learning and working - reimagined for the future"**
>
> **In 20 years' time, the Kingswood-Werrington area will be a dynamic, growth-ready and future-focused network of complementary precincts leading new ways of living, learning and working.**
>
> **With infrastructure aligned to support growth and community expectations, Kingswood-Werrington will be home to a connected, innovative, inclusive, safe and sustainable community at the centre of Penrith's Economic Corridor.**

More than half of respondents (54%) supported the overall direction of the draft vision, while 12% were neutral, 5% were unsure and 2% did not support it. 27% of respondents did not state a clear position, instead providing project-specific ideas or comments on related issues.

Feedback emphasised the need for sustainable transport, reliable infrastructure delivery, and creating a good quality of life for residents and workers. Respondents highlighted priorities such as environmental resilience, stronger safety measures for pedestrians, crime prevention, housing diversity, and opportunities for families and young people.

Several comments focused on maintaining the area's peaceful and rural character, with calls to preserve larger residential block sizes and green spaces. Additional concerns included public transport reliability, such as train timetable changes and commuter parking shortages and improved access and parking around the Nepean Hospital and surrounding health services precinct.

Some respondents also expressed that the vision needed to be clearer and written in simplified language, with practical examples of proposed future improvements to local places.



Based upon the feedback, the above reflects the updated vision and objectives.

"I think the statement should have started with the word 'Peaceful...."

"The vision is very complicated and speaks to urban planners not the people of Penrith – can you simplify the language?"

"Not really sure what all the above means [referring to focus areas], it seems like your using lots of fancy words to confuse your rate payers."

"It's frustrating when (over decades now) we participate in these planning initiatives but then none of it gets built - this erodes confidence in the processes. Just saying."

"It is missing growth and development. Not only physically but having the area grow up with the times."

"It needs to be liveable - green, cool, attractive, easy & quick to move around without a car, local jobs and a range of job options, lots of healthy food options (not just junk food outlets everywhere), fun things to do and see, pleasant places to hang out or meet up for work meetings, social events, study, play, etc."

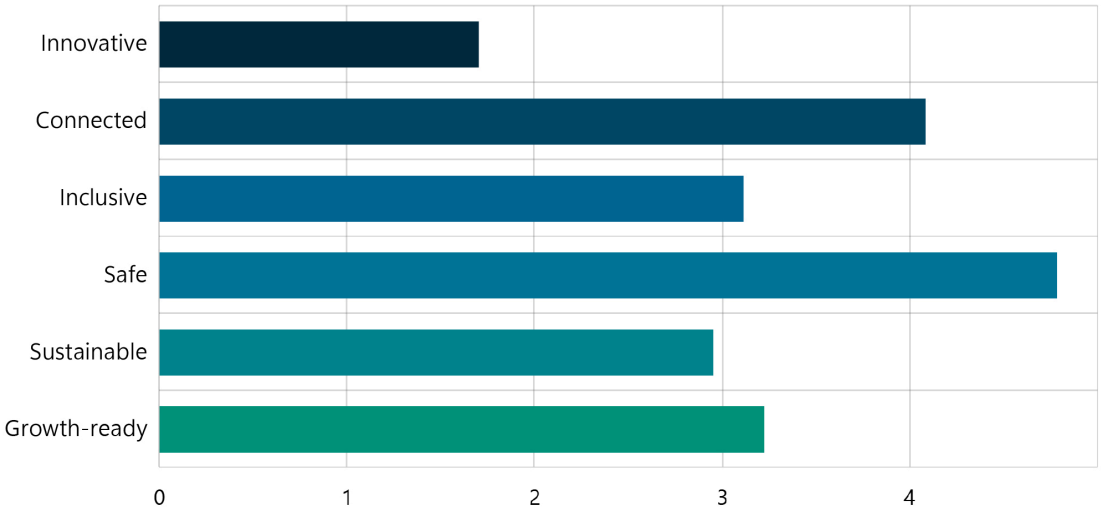
"The draft vision captures the growth and innovation goals well, but I feel safety and walkability need to be highlighted more clearly especially around Victoria Street."

b. Draft outcomes:

Respondents were asked to rank 6 outcome areas from most important to least important, including:

- Innovative - a smart, adaptable and future-ready corridor, attracting research, new industries and creativity.
- Connected - a corridor that seamlessly moves and connects people to jobs, services, learning and each other through high-quality transport, digital networks and public spaces.
- Inclusive - an inclusive place where everyone feels safe, valued and able to participate fully in community life, with diverse housing, jobs and opportunities accessible to all.
- Safe - a safe corridor with streets, public spaces and resilient design that prioritises wellbeing and ensures people always feel secure.
- Sustainable - a sustainable corridor that grows responsibly, embedding green infrastructure and resilient design to protect the environment while creating long-term social and economic value.
- Growth-ready - a growth-ready corridor where housing, jobs, transport and infrastructure are planned and delivered together to meet community needs and attract investment.

Results show that, while all 6 focus areas are considered important, the top 3 were '**Safe**', '**Connected**' and '**Growth-ready**'.



Respondents were asked if they thought anything was missing from the 6 focus areas. A summary of the main themes and a sample of responses is outlined below.

Theme	Count	% *
Transport and infrastructure	6	27
Environmental resilience	5	22
Safety and social issues	3	13
Housing	2	9
Maintenance	2	9
Community spaces	1	4
Noise	1	4
Community representation	1	4
Land use	1	4

**Percentages are rounded and may not total 100%.*

Transport connectivity featured strongly including rail upgrades, active transport links, shared paths and parking improvements, alongside housing diversity and affordability, particularly for frontline workers.

Respondent feedback highlighted priorities around land use and environmental outcomes, including preserving green–blue spaces, parks and biodiversity, avoiding over-development and maintaining public areas.

Safety and amenity were key concerns, with calls for better lighting, CCTV, train station security, and pedestrian safety measures near schools.

Respondents also suggested creative community hubs, improved urban design, concerns about future aircraft noise and new recreational assets such as walking tracks and an aquatic centre.

Positive comments about Kingswood:

"The health and education precincts are the key drawcards to the area."

"Open spaces – Chapman Gardens, Wainwright Park, Werrington Lakes."

"Hospital is close to train station. Some parts have really nice parks and open spaces."

"I love living in this part of Penrith (LGA), we have Werrington Lake on our doorstep with so much diverse wildlife."

"The potential for renewal. There are great opportunities for improvement."

"Lot of job and study opportunities. University and hospital make Kingswood a busy place."

Negative comments about Kingswood:

"Crime. Ugly apartment buildings."

"Road traffic, perception of being a crime area, excessive housing commission places."

"Really hard to get around here without a car. Walking and riding options are few and it does not feel safe."

"Overcrowding – the large number of boarding houses and student accommodation and the fact that many residents now seem transient."

Positive comments about Werrington:

"The Werrington Lake is a great place to enjoy and have a BBQ with the family."

"Quiet, nice neighborhood and has its own train station."

"I've noticed the shops along Victoria Street near the station have been upgraded and they look so much better."

"Open Spaces – Werrington Lakes, Rance Oval, Gipps Street Recreation area."

"Opportunities for improvement are abundant."

"Green, open areas and central to many things."

Negative comments about Werrington:

"Dunheved Road is a huge concern, especially in peak hour."

"Crime rate and illegal activities, the cleanliness of the area, the condition of the roads and the amount of traffic encountered just trying to get in and out of Werrington."

"Knocking down old houses and adding 6–12 townhouses without adequate parking."

"Lack of supermarket – isolated – lack of walkability."

"... My hopes for the future - a thriving east - west corridor for Penrith LGA."

c. Open-ended survey questions

In response to several open-ended questions, respondents identified a diverse range of issues and ideas which they would like to see addressed. The most common responses indicated a desire for:

- a safer, connected active transport network
- community safety and amenity
- better local retail and services
- improved maintenance and upkeep of public spaces and places
- more green spaces and improved natural environment
- affordable housing, diverse housing options and balanced development.



i. Is there anything else you'd like to tell us about the East-West Corridor?

Theme	Count	% *
Transport and connectivity	20	25
Housing and development	12	15
Community spaces and facilities	9	11
Health and social services	9	11
Safety and amenity	9	11
Green spaces and environment	9	11
Employment and economic growth	4	5
Maintenance	4	5
Noise from flight paths	1	1
Heritage	1	1
Community representation	1	1

**Percentages are rounded and may not total 100%.*

Respondents provided a wide range of ideas, with the strongest emphasis on transport and connectivity including better roads, parking, public transport and traffic management. This was followed by housing and development concerns around density, affordability and liveability.

Other recurring priorities included:

- providing new community spaces and facilities such as aquatic centres, youth hubs and retail options
- health and social services
- safety and amenity improvements
- improving green spaces with tree planting, shade and wildlife protection.

Additional feedback highlighted the need for local employment opportunities, regular maintenance, attention given to heritage values, and ensuring community representation in the planning process.

Survey response summary: Kingswood

ii. What are some of the great things that you like about Kingswood?

Theme	Count	% *
Health and education precinct	19	40
Transport and accessibility	7	14
Open spaces and parks	6	12
Local businesses and amenities	5	10
Potential for renewal	5	10
Proximity to Penrith CBD	3	6
Community facilities	1	2
Land use	1	2

**Percentages are rounded and may not total 100%.*

The most common response to this question was that Kingswood is highly valued for its health and education precinct which encompasses Nepean Hospital, Western Sydney University and TAFE. This was stated by 40% of respondents.

Respondents also listed other positive features of Kingswood including having a local train station, proximity to Penrith CBD, open spaces and parks, such as Werrington Lakes and Chapman Gardens, and the growing mix of local businesses and amenities.

Many respondents noted Kingswood's potential for renewal and highlighted unique assets like the Western Sydney University land (former northern and southern campuses) with natural wildlife, which they want to preserve for future generations.

iii. What do you think are currently the biggest challenges in Kingswood?

Theme	Count	% *
Safety and crime	18	30
Transport and connectivity	13	22
Housing and density	8	13
Health infrastructure	6	10
Amenities and facilities	6	10
Maintenance	3	5
Environment and open spaces	3	5
Employment and economy	2	3

**Percentages are rounded and may not total 100%.*

Safety and crime emerged as the most pressing challenge, with more than a third of respondents having concerns about drugs, vandalism and feeling unsafe during the day and evening.

Concerns were raised about traffic congestion on Parker Street, The Northern Road and Great Western Highway, poor public transport frequency, lack of bus stop shelters and lighting and unsafe or limited crossing points over the rail line and major roads.

Housing and density concerns focused on boarding houses, perceived transient populations and fears of overdevelopment.

Other challenges included hospital capacity and parking pressures, lack of local shops and recreation spaces, poor maintenance of streetscapes, and environmental risks such as loss of green spaces. Respondents also raised concerns about Kingswood's reputation, concentrated social housing and limited employment opportunities.

iv. What are your ideas for the future of Kingswood?

Theme	Count	% *
Transport and connectivity	10	17
Health and education precinct	9	15
Community spaces and facilities	9	15
Safety and security	8	13
Housing and development	8	13
Employment and economy	6	10
Arts and culture	4	6
Green spaces and environment	4	6
Maintenance	1	1

**Percentages are rounded and may not total 100%.*

Respondents shared a wide range of ideas for Kingswood's future, with the strongest focus on improving transport and connectivity. This included better roads, frequent public transport, safe pedestrian and cycling links, and new north–south crossings over the rail corridor and Great Western Highway.

Safety was a recurring theme, with calls for more lighting, slower local streets and increased security. Many envisioned Kingswood as a vibrant health and education precinct supported by hospital-linked businesses, university-related industries and local job opportunities.

Other priorities included:

- community spaces such as libraries, aquatic centres and retail hubs
- affordable and diverse housing options
- environmental improvements like tree planting, green corridors and preserving natural spaces including the WSU identified redevelopment lands.

Respondents also suggested stronger planning controls, urban design upgrades, and arts and culture initiatives to create a modern, connected and inclusive community.

Survey response summary: Werrington

v. What are some of the great things that you like about Werrington?

Theme	Count	% *
Green spaces and parks	12	46
Transport and accessibility	4	15
Sports and recreation	3	11
Quiet and neighborhood character	3	11
Shops and local businesses	2	7
Community facilities	1	3
No apartments / low density	1	3

**Percentages are rounded and may not total 100%.*

Nearly half of respondents said that Werrington's green spaces, parks, open space areas and recreational spaces are standout features of the suburb.

Some respondents also said that the transport, sports and recreation facilities, quiet character and central location were valuable features of Werrington. A few highlighted local shops and businesses, community facilities and the absence of apartment buildings as positive. Recent upgrades to shops near the station were seen as improving the area's look and feel.

vi. What do you think are currently the biggest challenges in Werrington?

Theme	Count	% *
Transport and connectivity	15	40
Safety and crime	6	16
Housing and density	5	13
Socioeconomic concerns	5	13
Amenities and facilities	3	8
Maintenance	3	8

**Percentages are rounded and may not total 100%.*

Respondents identified transport and connectivity as the most significant challenge in Werrington, particularly traffic congestion, road design and conditions, as well as the need to deliver the Dunheved Road upgrade and Werrington Arterial Stage 2.

This was followed by crime and safety concerns, with 16% of those who responded to this question describing Werrington as unsafe. They cited crime rates, illegal activities, antisocial behaviour (drug activity, theft and vandalism) and the feeling that public spaces and the train station are unsafe, especially at night. Respondents requested increased police presence, CCTV and better lighting.

Housing and density issues include overdevelopment, boarding houses, and granny flats contributing to overcrowding and inadequate car parking. Socioeconomic challenges such as unemployment and social disadvantage were noted, alongside poor bus services and limited employment opportunities.

Additional concerns included a lack of shops and supermarkets, run-down areas, poor cleanliness, unattractive apartment buildings, and the need for stronger planning controls to improve Werrington's character.

vii. What are your ideas for the future of Werrington?

Theme	Count	% *
Transport and connectivity	7	18
Community spaces and facilities	6	16
Housing and development	6	16
Green spaces and environment	5	13
Maintenance	4	10
Safety and security	3	8
Arts and culture	3	8
Employment and economy	2	5
Education and schools	2	5

**Percentages are rounded and may not total 100%.*

Respondents called for improved transport links including delivery of major road upgrades to Werrington Arterial Stage 2 and Dunheved Road, additional north–south rail crossings and better traffic management. Active transport connections were also a priority, alongside improved bus services and traffic calming measures near schools and parks.

There was support for enhancing Werrington Lakes and local parks with facilities such as BBQ areas, shaded seating, toilets and lighting. Many respondents requested dog parks, community gardens and youth facilities like skate parks.

Environmental priorities included tree planting, green corridors and wildlife protection, as well as preserving natural spaces like the former WSU southern campus for biodiversity and public access.

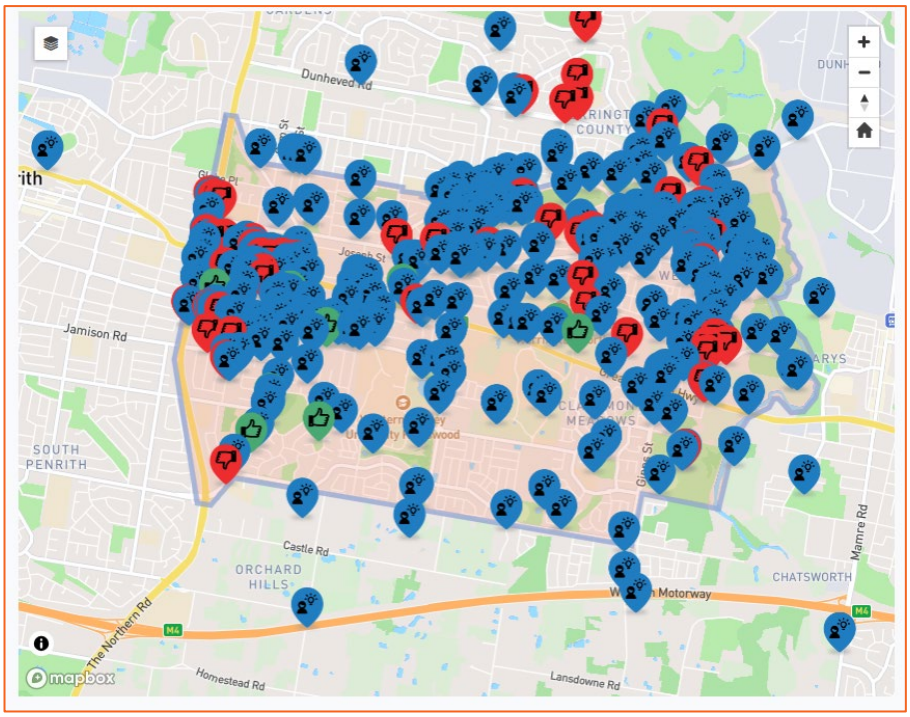
Residents expressed a need for a modern shopping centre and improved retail options, complemented by new community facilities such as a public pool, library with study and meeting spaces and medical services. A walkable mixed-use centre near Werrington Station was suggested to integrate shops, services and housing. Improving street lighting, installing CCTV and maintaining parks and streets were seen as essential to enhance safety and community confidence.

Feedback focused on providing affordable and diverse housing near the station while managing density to maintain Werrington's quiet character. Calls for stronger planning controls were common, particularly to address townhouse developments and car parking provisions.

Respondents supported advancing the Werrington Education and Learning Precinct as an innovation hub, creating local employment opportunities, and encouraging arts and culture initiatives such as murals and community projects.

2. Online social map

The community and stakeholders were encouraged to add pins to an online social map of the study area. They could use the pins to add things they like in the area, anything that could be improved and ideas for ways to make the East-West Corridor a great place to live, work, study and visit. A total of 439 map ideas were received from 86 contributors during the consultation period.



a. What respondents like:

Council received 10 contributions related to things respondents like about Kingswood and Werrington.

Theme	Count	% *
Access and movement	4	40
Biodiversity	4	40
Open space	2	20

**Percentages are rounded and may not total 100%.*

Community feedback for what people like within Kingswood and Werrington focused on 3 key priorities including access and movement (40%), biodiversity (40%) and open space (20%).

Respondents emphasised the need for safer and more efficient transport options, including improved pedestrian crossings and footpaths, increased bus frequency on weekends, and intersection upgrades to enhance traffic flow.

At the same time, there was strong support for protecting local wildlife and vegetation, with repeated calls to retain kangaroo habitats and preserve remnant trees and green corridors.

Feedback also highlighted the value of well-maintained parks and open spaces, with suggestions for additional seating and tables to encourage social use and improved maintenance such as weed control. Overall, respondents expressed appreciation for recent upgrades while advocating for continued investment in connectivity, sustainability

and liveability across the precincts.

Key themes and quotes:

- Open space and parks: *"I appreciate the recent upgrades to this park area in the last couple of years."*
- Biodiversity and wildlife: *"My family like seeing the kangaroos regularly as we drive by – Please allow them to stay!"*
- Natural environment: *"The trees and nature in this area following the easement is good for wildlife. Please leave this here."*
- Amenity and maintenance: *"Lots of open green space, grass is well kept and neat."*

b. What respondents would like to see improved:

Council received 72 contributions related to things respondents would like to see improved in Kingswood and Werrington.

Theme	Count	% *
Access and movement	36	50
Safety and crime	12	16
Open space	7	9
Land use	6	8
Economic development	3	4
Other	3	4
Biodiversity	2	3
Flood resilience	2	3
Urban design	1	1

**Percentages are rounded and may not total 100%.*

The main priority for respondents was improving access and movement within the corridor, which accounted for 50% of responses. There is strong community concern about improving connectivity, reducing congestion, intersection safety and the need for improved north–south permeability and active transport links. Feedback highlights significant concern regarding congestion along key corridors such as Parker Street, The Northern Road, Great Western Highway, Werrington Road and Dunheved Road as well as road safety concerns at various intersections.

Residents called for integrated solutions that deliver safe and efficient transport networks, including improved traffic signal timing, and enhanced north–south permeability across the rail corridor. Active transport connections were also identified as critical, with requests for safer pedestrian crossings and continuous shared paths to support walking and cycling. Flood resilience and drainage upgrades were noted as essential to maintain network reliability.

Parking pressure was raised as an issue, particularly around The Quarter health and education precinct and sporting fields. Feedback supports integrated parking strategies, including investigation of a new multi-deck commuter car park and improved management of on-street parking to balance residential amenity with access to key destinations.

Additional priorities include:

- Enhancing safety and amenity through public domain upgrades, lighting and crime prevention measures: safety concerns were strongly expressed, particularly around Kingswood and Werrington train stations, local parks, and residential streets. Feedback emphasised the need for public domain improvements that enhance visibility and reduce crime risk, including upgraded lighting, CCTV and design interventions that create safe, walkable environments. Addressing antisocial behaviour and improving perceptions of safety are key to supporting community confidence and encouraging active transport.
- Providing inclusive open spaces and recreation facilities to support health, wellbeing and community life: respondents value green spaces but raised concerns about poor maintenance and limited facilities. There is strong support for high-quality, inclusive open spaces that provide shade, seating, BBQ areas, toilets, landscaping and lighting. Respondents also identified opportunities for new recreational facilities, including skate parks and sports amenities, to meet the needs of a growing population.
- Driving economic activation through centre renewal, mixed-use development and revitalisation of derelict sites: feedback calls for renewal of Kingswood and Werrington centres to create vibrant, mixed-use precincts that integrate retail, services, and housing. Derelict and underutilised sites along the Great Western Highway and Victoria Street were identified as priorities for redevelopment. There is a clear aspiration for centres that support local jobs, provide diverse retail and dining options, and deliver a high-quality public realm.
- Embedding environmental protection and resilience in planning and design, including biodiversity conservation and climate adaptation: respondents expressed support for protecting biodiversity and green corridors, particularly kangaroo habitats and natural areas. The WSU former northern campus was mentioned several times. Concerns about overdevelopment reinforce the need for planning controls that balance growth with environmental outcomes. Feedback also highlighted the importance of climate resilience, including tree planting and green infrastructure to mitigate heat and enhance liveability.

c. Respondent ideas for Kingswood and Werrington:

Council received 378 ideas from respondents, highlighting priorities for movement, place and amenity across the Kingswood – Werrington Corridor.

These results highlight strong community priorities for:

- Improving connectivity, particularly with safer and more accessible active transport links.
- Upgrading public spaces and recreation infrastructure to ensure they are high-quality and inclusive.
- Support for vibrant mixed-use centres and employment precincts.
- Green infrastructure and biodiversity to enhance sustainability.

Theme	Count	Sub-theme	Rank
Access and movement	185	Active transport – 40 North-south rail and Great Western Highway access – 26 Footpaths – 20 Local road connections – 17 Parking – 14 Pedestrian facilities – 13 Intersections – 12 Public transport – 7 Werrington Arterial Stage 2 – 6 Vehicle speed – 6 Traffic signals – 6 Arterial road improvements – 6 Parker Street corridor improvement – 5 Heavy vehicles – 3 Rail corridor preservation – 2 Private driveway – 1	1
Open space and recreation	108	New refurbished facilities (seating, BBQ, toilets, etc) - 54 Dog park - 32 Landscaping - 5 Community garden - 4 Street trees - 3 Lighting - 2 Maintenance - 2 Signage - 1 Aquatic centre - 1 Land use - 1 Crime and safety - 1 Digital signage - 1 Green space - 1	2
Land use and planning	36	Shops, business parks, and commercial/mixed-use development – 17 Upgrade Victoria Lane, Werrington local shops – 5 Mixed use close to the hospital – 2 Business park within The Quarter - 1 Reorient Kingswood town centre along Bringelly Road – 1	3

		Copeland Street – 1 Planning controls for setbacks and street tree planting (kerb blisters, trees) - 1 Planning of the former WSU northern campus for the community open space and biodiversity – 5 WSU redevelopment site to deliver employment uses – 3	
Safety and crime	23	CCTV – 18 Lighting – 4 Land use - 1	4
Biodiversity	4	Preserve WSU former northern campus – 3 Orchard Hills connection – 1	5
Economic development	4	Accommodation to support sporting uses – 1 Redevelop / enhance local shops - 3	6
Urban design	2	Streetscape and public domain improvements near Werrington Station and Victoria Street - 2	7
Other	2	Providing public access to the environmental lands at WSU Penrith (Kingswood) campus - 1 Linkage to Orchard Hills redevelopment for transport planning -1	8

3. Village Café

Council holds a monthly Village Café at Wainwright Park in Kingswood, which aims to connect the community with Council and local support services. The City Strategy team attended Village Café on 13 November 2025 to discuss Kingswood and Werrington with the 59 community members and service providers in attendance. Feedback highlighted strong community pride and a desire for inclusive and connected neighbourhoods.

Some participants requested more culturally diverse activities and events, acknowledging the cultural diversity of Kingswood, noting that initiatives like Village Café help bring people together. Local businesses such as Hallani's were praised as important social hubs that foster belonging and mutual support.

Libraries were highly valued, with suggestions for new branches in Kingswood or Werrington, provided Penrith Library remains open. Several participants advocated for a seniors' hub offering digital literacy support, legal advice, and assistance with everyday life administration, reflecting a need to reduce digital and social isolation among older residents.

"We love Penrith Library – maybe it would be good to have a library at Kingswood or Werrington as long as it doesn't mean Penrith branch gets shut down."

"Seniors hub – we need a place for older people where we feel safe to ask questions."

Transport and mobility challenges were frequently raised. Residents highlighted fragmented connections, limited public transport options, and safety concerns around

school zones and pedestrian crossings. Requests included:

- More frequent bus services, including to Orchard Hills.
- Shuttle bus loops (WSU, TAFE) using smaller buses for safety and convenience.
- Shade and shelter along walking routes.
- Reliable train station accessibility including operational lifts.
- Pedestrian safety improvements at Kingswood Station crossing the Great Western Highway and along all school routes.

Traffic congestion on Werrington Road, The Kingsway and Lemongrove Bridge were identified as a major frustration, alongside calls for delivery of long-promised infrastructure projects such as Dunheved Road and Werrington Arterial Stage 2.

"I would like more public transport as not everyone can drive. The issue is fragmentation. Everywhere you need to go is so far to walk."

"Deliver Werrington Arterial Stage 2. I've been living here for decades and it's still not delivered."

"It's terrible when the train station lifts are out of order and you don't know until you get there."

Housing affordability and security were identified as significant concerns, with rising rents since COVID placing increasing pressure on households. Community members emphasised the need for a broader range of affordable housing options that cater to different life stages and changing circumstances. While residents acknowledged the importance of housing supply, there was clear apprehension about high-rise development and the associated loss of green space.

"The rent is more expensive since COVID. I wish there were more options in my price range."

"More affordable housing options to suit people throughout their life. Your circumstances can change quickly."

Residents expressed strong environmental values and expressed appreciation for parks, reserves, and native wildlife. Feedback included calls for:

- Increased shade trees and fencing to protect native species.
- Ongoing maintenance of creek corridors (e.g., Werrington Creek) to mitigate flood and bushfire risks.
- Education signage at Werrington Lakes discouraging feeding bread to ducks.
- Address bushfire risk associated with bark mulch near Werrington Creek.
- Wildlife safety measures such as fencing along the Great Western Highway and kangaroo signage.

"I love the parks and open spaces. The natural environment and native animals. I love seeing the wallabies."

"Please clean up Werrington Creek. This is a flood zone and it's important that the creek is kept clean."

Other priorities included:

- Installation of tables, chairs and BBQ facilities at Werrington Lakes near the sports centre.
- Creation of dog off-leash areas or improved dog walking facilities.
- Activation of the underutilised youth building at Werrington Lakes, with suggestions for a PCYC or similar programs.

Feedback also highlighted the need to improve Victoria Street shops, with calls for better food options and reduced dominance of alcohol outlets.

The feedback reflects a community that values inclusivity, safety, biodiversity and sustainability, while seeking practical solutions to transport, housing and amenity challenges. Quick wins include tree planting to provide shade, seating and BBQ facilities at parks, signage for wildlife education, and improved digital access for seniors.

Long-term priorities involve delivering major infrastructure projects, expanding public transport and ensuring housing affordability without compromising green space.

4. Written submissions

Council received 7 emails and 5 written submissions, raising a wide range of priorities and practical concerns. This section includes feedback from community as well as formal submissions received from residents and stakeholders:

a. Summary of written submissions from stakeholders:

Organisation	Summary
CAMWEST – Cycling Advocacy Western Sydney Bicycle User Group	Advocates for prioritising active transport infrastructure, including safe, connected walking and cycling routes, separated cycleways, shaded paths and traffic calming. Emphasises habit formation for new residents, improved crossings over the rail corridor and integration of waterway corridors for low-gradient routes. Calls for streets to be "living places" with greenery, reduced speeds and shaded rest areas. Highlights the importance of safe routes for children and school access.

Nepean Blue Mountains Local Health District (NBMLHD)	Highlights the need for accessible and affordable parking with green features, improved walking and cycling access to Nepean Hospital and direct public transport links to Metro stations for health and employment access. Raises safety concerns for women and shift workers, advocates placemaking for safer public spaces and calls for inclusive design, urban heat resilience and strategies to attract healthcare professionals.
Western Sydney University – Penrith (Kingswood) Campus	Positions Kingswood as a key education and employment hub within the corridor. Requests Council consider previous precinct planning recommendations. Emphasises a 24/7 inclusive campus, industry co-location, and partnerships with TAFE NSW and Nepean Health District. Announces plans for a Performing Arts program in 2026 and a master plan focused on connectivity and precinct integration.
Western Sydney University and Stockland joint submission	Supports balanced land use mix, prioritising Kingswood for education and employment while repositioning Werrington for residential uses. Recommends defining employment hierarchy, improving active transport and north–south connectivity, delivering multi-functional open spaces, and conserving biodiversity. Commits to collaboration with Council to achieve a resilient, connected and vibrant corridor.

b. Summary of respondent written feedback:

Feedback received in writing via emails and letters emphasised the need to deliver long-promised infrastructure upgrades and improve connectivity across the corridor.

Key priorities included widening the rail corridor between St Marys and Emu Plains to support quadruplication, preserving rail capacity and providing additional rail crossings to ease congestion. Road network improvements were strongly advocated, such as completing Werrington Arterial Stage 2, duplicating key bridges including Parker Street and Gipps Street overpasses and creating new road links to reduce bottlenecks.

Community called for enhanced pedestrian and cycling connections, including new pathways linking local streets to parks and playgrounds, and improved crossings at major intersections. These proposals reflect the community's expectation for integrated transport and infrastructure planning that supports growth, safety, and accessibility.

Feedback also highlighted congestion, road safety and the need for better train station security and lighting. Respondents raised concerns about traffic management on local streets, the provision of family-friendly recreation facilities and strong opposition to the loss of green space at the former Western Sydney University northern campus.

Active transport connectivity was a recurring theme, with calls for safe, shaded cycleways and walking routes to reduce car dependency and improve health outcomes. Other priorities included placemaking for safety, accessible parking, hospital connectivity, inclusive design, urban heat resilience and housing that balances affordability with liveability.

Safety emerged as a critical concern, particularly around Kingswood and Werrington stations, with requests for improved lighting, CCTV, and placemaking to create safer public spaces. Traffic calming and lower speed limits in high-density areas were also sought. Environmental and open space values featured strongly, with advocacy for retaining parklands, enhancing green corridors, and integrating waterways into the active transport network.

Employment and education opportunities were seen as essential, with strong support for Kingswood as an education and employment hub and frustration over delayed infrastructure projects such as Werrington Arterial Stage 2 and rail upgrades. Community wellbeing priorities included expanded health services, childcare, affordable housing and inclusive design, with aspirations for vibrant, connected neighbourhoods that support healthy lifestyles, cultural diversity and resilience to urban heat.

Overall, submissions reinforced the importance of connected movement networks, preserving open space, and integrated planning that aligns transport, housing and health infrastructure. Respondents support a vision that balances growth with liveability, safety and sustainability underpinned by equitable access to transport and inclusive design.

"Please keep our parklands – they're a unique space for wildlife and community, not a concrete jungle." (Submission referring to WSU former northern campus site)

"Deliver the infrastructure that was promised decades ago – roads, rail upgrades, and crossings."

"Lighting and CCTV are essential to make stations and car parks feel safe at night."

"Affordable housing and green spaces are just as important as new development."

"Better public transport links to the hospital and Metro stations will make a huge difference."

Next steps

The engagement gathered broad insights from a cross section of the community who live, work, visit or study in Kingswood or Werrington. Both Kingswood and Werrington centres are valued for their open spaces, community feel and access to transport. However, participants consistently identified gaps in safety, activation, amenity and cohesion.

Kingswood has the opportunity to strengthen its identity as a health and education hub - supported by improved transport connectivity, active streets and stronger evening activation.

Werrington can evolve into a connected neighbourhood centre - uplifted by lighting, street beautification, improved wayfinding and the activation of under-utilised green spaces.

Insights from this report will directly inform the *Kingswood-Werrington Structure Plan* and *Kingswood-Werrington Place Plan* that is anticipated to be publicly exhibited from 28 May – 26 June 2026.

To keep updated please visit Penrith City Council's Your Say page.

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